



COVID-19 PANDEMIC SAFE BUSINESS PRACTICES

RESTAURANTS, BARS & RETAIL FOOD SERVICES



FACIAL COVERING

Employees and guests must wear mask. Face covering required unless actively eating/drinking.

Mask required while walking and consuming food/drinks



SOCIAL DISTANCING

- Establish a 6 foot marking system
- Guide foot traffic with directional signs
- Clearly post capacity limits
- Encourage reservations
- Arrange seating (min.) 6 feet apart
- Must be seated to be served
- Six maximum per table
- More per table if same household
- Set guidelines for vendor visits
- Schedule supply deliveries off peak
- Face coverings required if less than 6 feet apart



CLEANLINESS & COMFORT

- Clean frequently
- Encourage touchless payment
- Set table after seating customer
- Clean/sanitize menus between use
- Provide sanitizer or wipes for customers
- Provide cleaning supplies for employees
- Use disposable hand towels in restrooms
- Place trash bin in near restroom exit



COMMUNICATE COMMITMENT

- Post compliance with CDC guidelines
- Display COVID-19 prevention signs
- Talk with employees and customers
- Explain changes in seating and serving
- Explain changes in ordering and paying
- Convey face covering requirements prior to visit
- Assure that protocol is for comfort and safety

FAQs

How do I report an unsafe practice or non-compliance?

Notify the Charles County Department of Health by calling 301-609-6717

What if my daycare receives a complaint or violation notice?

Complaints are investigated within 24 hours. Businesses must correct the violation within three days.

Who do I contact if I suspect possible exposure to the coronavirus?

Contact the Charles County COVID-19 Call Center at: 301-609-6717

What's the current Reopening Phase?

Phases are determined by county. You'll find updates posted at: charlescountymd.gov/services/health-and-human-services/covid-19

ADDITIONAL RESOURCES

Charles County Department of Health
charlescountyhealth.org

Charles County COVID-19 Call Center
301-609-6717

Maryland Department of Health
coronavirus.maryland.gov

Centers for Disease Control (CDC)
cdc.gov/coronavirus